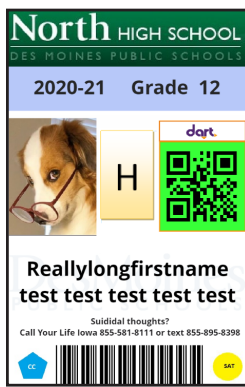



DART's partnership with DMPS

Des Moines Public Schools (DMPS) participates in DART's Unlimited Access Program for DMPS staff to ride DART. More information about this partnership is available at ridedart.com/DMPS.

Student service

DMPS assigns either yellow bus or DART transportation to students who qualify. The level of DART service assigned to students is shown on their student ID.

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|--|--|
| <p>Students with green on their ID are assigned to DART for school transportation and can ride DART for free any time of day. Students should use their assigned bus to get to and from school.</p> | <p>Students with white on their ID can ride DART for free in the evenings (after 4:30 p.m.), anytime on weekends or on days that school is not in session (including summer break).</p> |
|  |  |

Students who are not assigned to DART for school transportation can still ride DART to and from school by paying half fare when they board the bus.

Students or parents with questions about their transportation should reach out to staff at their school. **DART does not assign students' school transportation and cannot change a student's access.**

How to ride

Students need to scan the QR code on their student ID on the fareboxes on DART buses to ride for free. These QR codes correspond with the colors above and are programmed based on transportation assignments set by your school. Students must have their DMPS ID to be able to ride. **Students are not allowed to use an ID that is not their own, or an image of an ID on a phone or other device.** Students who lose their ID should consult with school staff to get a new ID or temporary bus pass.

After boarding and scanning the QR code on the farebox, proceed to a seat on the bus. If seats are full, students can stand, and should fill the bus from back to front. Please pull the cord to signal at least half a block before the needed bus stop. There is no need to signal stops at schools or DART Central Station.

For more tips about how to ride DART, including online trip planning tools, visit ridedart.com/how-to-ride.



DART service and COVID-19

DART has made many changes to how it provides service throughout the COVID-19 pandemic, including:

- ▶ Installing plastic barriers between the farebox and the bus operator's seat to promote social distancing
- ▶ Daily cleaning and sanitizing of all DART vehicles and DART Central Station
- ▶ Requiring operators to wear masks while driving and conduct a wellbeing screening before work each day, which includes a temperature check
- ▶ Providing masks and hand sanitizer for riders to use on all buses
- ▶ Regular disinfection of high touch surface areas in the bus, including the fareboxes
- ▶ Blocking seats on buses to promote social distancing. Please do not sit in blocked seats. If your bus is full, you are welcome to stand we just ask that you maintain as much space between you and others on the bus as possible.
- ▶ Limiting access to DART Central Station to 2-3 people at any one time.

Rider guidelines

DART has some rider guidelines that it expects everyone to follow whether you are on a DART bus or are at DART Central Station. These guidelines include:

- ▶ No eating on buses
- ▶ No open beverage containers on buses
- ▶ DART buses, stops and DART Central Station are tobacco free
- ▶ No loud music, please listen to music or audio using headphones
- ▶ No littering
- ▶ No loud sounds or yelling, please use appropriate and respectful language
- ▶ No wrestling, fighting or horseplay

Please help us keep our riders and operators safe by following these, and other DART guidelines available at ridedart.com/DARTCentralStation.

Questions?

As a reminder, students or parents with questions about what type of service they are assigned to should contact staff at their school. For questions about DART's services, or to learn more about DART's Unlimited Access Partnership with Des Moines Public Schools, **visit ridedart.com/DMPS** or call DART Customer Service at 515-283-8100.

